Privacy Policy

for visitors of www.drumcafe.hu · Effective from 23 September 2026

TŰZKOVÁCS és VIZIMOLNÁR Kft. (hereinafter: **Controller**, **we**), the operator of Drum Café restaurant, is committed to protecting the personal data of visitors to its website. This policy explains what personal data we process when you use www.drumcafe.hu (hereinafter: **Website**), for what purposes, on what legal basis and for how long, and what rights you have.

1. Controller details

Company name	TŰZKOVÁCS és VIZIMOLNÁR Szolgáltató és Kereskedelmi Korlátolt Felelősségű Társaság (TŰZKOVÁCS és VIZIMOLNÁR Kft.)
Registered office	Petőfi utca 16., 2636 Tésa, Hungary
Restaurant	Drum Café, Károly krt. 5. (ground floor), 1075 Budapest, Hungary
Company reg. no.	Cg. 13-09-201999
Tax number	13693109-2-13 (EU VAT no.: HU13693109)
E-mail	office@drumcafe.hu
Website	www.drumcafe.hu

The Controller is not required to appoint a Data Protection Officer and has not appointed one. You can contact us with any data protection questions at the e-mail address above or by post at our registered office.

2. Legal framework

- Regulation (EU) 2016/679 of the European Parliament and of the Council (General Data Protection Regulation, **GDPR**);
- Hungarian Act CXII of 2011 on the Right of Informational Self-Determination and on Freedom of Information (**Infotv.**);
- Hungarian Act CVIII of 2001 on Electronic Commerce Services and Information Society Services;
- Hungarian Act C of 2003 on Electronic Communications, in particular Section 155(4) on cookies;
- Hungarian Act V of 2013 on the Civil Code.

3. Contact / reservation form

Using the form on the Website, you can send us a message, enquire about a table reservation, an event or group dining, or request a quote.

Data processed	name, e-mail address, phone number (if provided), the content of your message, and any details needed for a reservation (e.g. date, time, number of guests) you provide; time of submission.
Purpose	to answer your enquiry, keep in contact with you, and arrange a reservation or quote.
Legal basis	for general enquiries, your consent (Article 6(1)(a) GDPR), given by submitting the form; for reservations and quote requests, steps taken at your request prior to entering into a contract (Article 6(1)(b) GDPR).
Retention	up to 1 year after your enquiry is closed, or until you withdraw your consent. If a contract is concluded, accounting documents are kept for the period required by Hungarian accounting law (8 years).
Provision of data	voluntary; however, we cannot reply if the fields marked as required are not filled in.

We do not use data submitted through the form for newsletters or advertising, and we do not share it with third parties, except the processor named in Section 7.

4. Contact by e-mail or phone

If you contact us directly by e-mail or phone, we process the data you provide (name, e-mail address, phone number, content of your message) to answer your enquiry, based on your consent or, for reservations, on pre-contractual steps, for the period set out in Section 3.

5. Server logs (technical data)

When you visit the Website, the hosting provider's server automatically records the visitor's IP address, the time of the visit, the address of the page viewed, and the type of browser and operating system.

Purpose	to ensure the secure and uninterrupted operation of the Website and to prevent and detect abuse and attacks.
Legal basis	the Controller's legitimate interest (Article 6(1)(f) GDPR).
Retention	up to 30 days in the hosting provider's systems, unless investigating a security incident requires longer retention.

We do not combine this data with other data or use it to identify visitors.

6. Cookies

A cookie is a small data file that the Website places in your browser. The Website uses the following cookies:

- **Strictly necessary cookies:** essential for the basic operation of the Website (e.g. remembering the selected language, managing the session, storing your cookie preferences). These do not require consent (Section 155(4) of Act C of 2003); they usually last until the end of the session or for up to 1 year.
- **Statistics and marketing cookies:** placed only with your explicit consent, which you can give or refuse in the cookie banner shown on the Website and withdraw at any time. The list of cookies and providers currently in use is available in the cookie settings.
- **Embedded content:** where the Website displays content from external providers (e.g. Google Maps, YouTube videos, social media), the provider may place its own cookies and collect data under its own privacy policy. The Controller is not responsible for these.

You can delete or block cookies at any time in your browser settings; this may, however, affect some functions of the Website.

7. Data processor

Web hosting and the e-mail service associated with the Website are provided by the following processor, which processes (stores) data only on the Controller's instructions and to the extent necessary to provide the service:

Name	Websupport Magyarország Kft. (trading as MHosting)
Registered office	Fehérvári út 97-99., 1119 Budapest, Hungary
Company reg. no. / tax no.	Cg. 01-09-381419 / 25138205-2-43
Contact	+36 1 700 2323 · info@mhosting.hu · www.mhosting.hu

We do not transfer personal data to third countries (outside the European Economic Area). We do not carry out automated decision-making or profiling.

8. Data security

The Controller takes appropriate technical and organisational measures to keep personal data secure: the Website is served over an encrypted (HTTPS) connection, only authorised staff have access to the data, and our systems are password-protected and regularly updated.

9. Your rights

You have the following rights in relation to the processing of your personal data:

- **Right of access** – to be informed whether we process your data and, if so, which data, for what purpose and for how long (Article 15 GDPR);
- **Right to rectification** of inaccurate data (Article 16 GDPR);
- **Right to erasure** where the basis for processing no longer exists (Article 17 GDPR);
- **Right to restriction of processing** (Article 18 GDPR);
- **Right to data portability** – to receive your data in a structured, machine-readable format (Article 20 GDPR);
- **Right to object** to processing based on legitimate interest (Article 21 GDPR);
- **Right to withdraw consent** at any time, without affecting the lawfulness of processing before withdrawal.

Please send your request to office@drumcafe.hu. We will respond without undue delay and in any event within one month; this period may be extended by a further two months where necessary, in which case we will inform you. Handling your request is free of charge.

10. Remedies

If you believe that the processing of your personal data infringes the law, we recommend contacting us first so that we can resolve your complaint as quickly as possible. You also have the right to lodge a complaint with the supervisory authority:

Name	Nemzeti Adatvédelmi és Információszabadság Hatóság (NAIH – Hungarian National Authority for Data Protection and Freedom of Information)
Address	Falk Miksa utca 9-11., 1055 Budapest, Hungary
Postal address	1363 Budapest, Pf. 9., Hungary
Phone	+36 1 391 1400
E-mail	ugyfelszolgalat@naih.hu
Website	www.naih.hu

If you live in another EU/EEA country, you may also lodge a complaint with the data protection authority of your habitual residence. You may also bring proceedings before a court; in Hungary, at your choice, before the regional court (törvényszék) of your place of residence or stay.

11. Other provisions

The Website's services are not intended for persons under 16; the data of a person under 16 may only be processed with the consent of the holder of parental responsibility. The Controller reserves the right to amend this policy; the current version is always available on the Website. In case of any discrepancy between the Hungarian and English versions, the Hungarian version prevails.

Budapest, 23 September 2026